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GOVT--Government

LEGISLATIVE COUNCIL

Roads Legislation Amendment (NSW Motorways) Bill 2025

First print

Proposed amendment

No. 1 **Directions to suspend debt recovery**
Page 4, Schedule 1. Insert after line 34—

[15B] Section 261AC

Insert before Part 16—

261AC Directions to suspend debt recovery

- (1) This section applies to a dispute or complaint between a toll road customer and a toll entity that is subject to the operation of the approved tollway ombudsman scheme.
- (2) If the tollway ombudsman is satisfied that it would facilitate the resolution of the dispute or complaint, the tollway ombudsman may, by written notice, direct the toll entity to suspend debt recovery action against the toll road customer in relation to unpaid tolls or charges the subject of the dispute or complaint.
- (3) Before making a direction under this section, the tollway ombudsman must have regard to any limitation period that applies to the debt recovery action.
- (4) The toll entity must not contravene the direction.
Maximum penalty for subsection (4)—100 penalty units.