

**Submission
No 7**

GOVERNMENT SERVICE DELIVERY STANDARDS IN REGIONAL NSW

Name: Mrs Sue Shipman

Date Received: 3 February 2026

My submission is in regards to NDIS, I worked as a carer for 15 years and was witness to huge amounts of money given to disability clients who did not know what to spend the money on. They knew if they didnt spend it the year it was allocated then they would not get it the next year. I have seen clients go on overseas holidays with carers to look after them, I have be told of sex workers looking after male clients needs/wants, I have been told of huge amounts of money being paid for AUSLAN classes other familiies not understanding why they were getting funding for Domestic assistance (house cleaning) as they had autistic children, the list goes on. I believe most of this is a rip off of the idea of the funding. I was also told I should get an ABN so I could rake in the big money.

My submission is in reference to local councils and their ability to delay the process of building a house. We have been held up for 16 months longer than the process should have taken for our house to be approved by Coffs Harbour City Council. Paperwork was submitted by our builder in September 2024 and we still do not have confirmation from the council to provide the Certificate of Occupancy. This house is being built to be used as a rental which is to cover our retirement years. We constantly hear of the lack of housing, and we are trying to do our best to help alleviate this but to this huge delay, all the time we are losing money that we need to support ourselves.