

**Submission
No 8**

GOVERNMENT SERVICE DELIVERY STANDARDS IN REGIONAL NSW

Name: Ms Sheree Montgomery

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Service Delivery Review submission The level of service in regional NSW is dismal to say the least. Each month I travel 800kms to be treated by Eye Doctor to save my sight. Clearly a video call will not help. While I understand my need to travel I do not understand why I as a pensioner am not able to claim any fuel discounts for this - I ask that you consider this for all that have no option but to travel and have receipts on expenditure. I would also comment on the lack of doctors / dentists etc - I broke my wrist 8 years ago and even then when I attended the nearest hospital 40 kms away they could not even Xray me until the following day. I had to get a neighbour to drive me back the next day to be told that I had to get myself to Dubbo as there was no way they could treat me and no transport. I had to get family to drive 400kms to get me to take me back to the coast to Gosford hospital. I was also told at my age I should move back to the coast by a doctor. It is far worse now and I have had to use video calls to my old doctor in Gosford to get antibiotics if I cut myself etc. And these calls are not bulk billed. I cannot see why you cant use doctors who have immigrated here to be mandated to practice in regional Australia for a minimum of 2 years for residency as I would hope a lot of them would enjoy the lifestyle and the feeling of community out her. I hope that you consider this submission