

**INQUIRY INTO OPERATION AND MANAGEMENT OF
THE NORTHERN BEACHES HOSPITAL**

Name: Name suppressed

Date Received: 23 July 2019

Partially
Confidential

Nona Condon . Admitted 31 march. Readmitted approximately 30 April from rehab. Attached please find photo showing poor catering. Mashed potato and spaghetti for dinner. Next night desert was pineapple juice and pineapple jelly only. Served in unopenable containers even for healthy people. Four days without menu selection dufrom 30 April and following three weeks.

95 year old mother broke leg on morning of 31 March and had to wait two and half days for operation. Then given solatol for AF which caused postural hypotension. Consequently had to wait for bed pans which took up to 20 mins to arrive. Sent to rehab with unresolved postural hypotension resulting restricted movement and reliance on help for toileting. Delirium from UTI on readmission in 30 April took 10 days to diagnose. Urine and body stunk but no growth from urine so possible UTI not pursued . On my insistence a bladder scan revealed cystitis. The lengthy time spent in Delirium resulted in poor cognition. She was also sent to the wrong facility . A rehab hospital who initially refused to take her. I had to be really forceful to ask them to keep her . I had initially told northern beaches hosp that the particular hospital was not suitable but they kept insisting that Arcadia , the rehab hospital would take her. They never had this conversation. They thought Arcadia was a nursing home.

My mother went into this hospital with A+ cognition and came out with C-. she went in to this hospital fully independent and came out needing high dependence care.