

BUDGET ESTIMATES 2014-2015

SUPPLEMENTARY QUESTIONS ON NOTICE

Mental Health

Answers to be returned by: Thursday 11 September 2014
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Questions from Dr John Kaye MLC

1. How the government is funding succession planning in the identified priority area of mental health nursing?
2. The Garling Report recommends no more than a week should pass between the discharge of a person with a mental health condition from hospital and contact with a community case manager.
 - (a) What are the current waiting times for this service in NSW?
 - (b) How many people are currently waiting more than one week for this service?
 - (c) Is a mental health assessment conducted when a patient is discharged that may, depending on results, preclude a person from this service?
3. Why have the number of Community Consultations conducted by the Mental Health Commission (Budget Estimates, p4-24) been cut by around a third in comparison to last year?
4. What, if any, support is provided by the NSW government for the carers of people with a mental health condition?
5. What, if any, support is provided by the NSW government for small business owners experiencing mental health problems due to business, financial or associated pressures?

Questions from Ms Amanda Fazio MLC

Mental Health (MH) – NGOs / Community organisations /NDIS (national disability insurance scheme) / HASI (housing and support initiative)

6. The Partnerships for Health (Ministry of Health) initiative requires that NSW community organisations prepare for major changes to the way in which services are provided. However, there is almost no information on program structure, funding allocated or tender processes. The FACS Going Home Staying Home reforms had a similar lack of preparatory information and the homelessness sector and women's refuge services have been thrown into crisis.
 - (a) How will the Government ensure that this does not happen in other sectors?

7. Health Workforce Australia's '2025' Reports predict a national mental health workforce (WF) shortage of about 11,000 FTE (full time equivalent) doctors and nurses. With the inclusion of mental health (MH) in the NDIS, this situation will be compounded through projected disability WF shortages of more than 50,000 FTE by 2018.
 - (a) What strategies is the NSW Government undertaking to address these projected shortages (inclusive of the community sector MH WF) without this leading to a casualization and a lowering of skills and qualifications across the sectors?
8. How is the NSW Government going to ensure (in the context of imminent changes to the way in which consumers will access services; particularly under the National Disability Insurance Scheme) that appropriate monitoring of safeguards and complaints mechanisms are in place? (Note: There will be a diversity of service providers - private, for profit, informal as well as community managed providing flexible packages to consumers and the NSW Ombudsman will not have the workforce or skills to cover all the services types. The Official Visitors program currently only covers public mental health services.).
9. The HASI Program has been successful in providing different levels of support to people with mental health conditions and psychosocial disability.
 - (a) What is the Government's plan for HASI?
 - (b) Will it remain a NSW Health initiative, or will the program be "in scope" of the NDIS?
 - (c) If so how will the government ensure the same accommodation guarantees across different levels of need when eligibility for the NDIS "Tier 3 package" sits at a level of impairment that will exclude many people currently engaged in the program?
10. With expected reallocation of responsibility of community services from the MoH (ministry of health) to LHDs (local health districts)-
 - (a) How will the Government ensure that funds, based on population health needs in the community are not lost in a process of reallocated funds to the public sector, i.e. beds and equipment, clinicians, rather than services that support prevention, early intervention and recovery in the community?
 - (b) How will LHDs be held accountable to their catchment's population needs as carefully developed through the National Mental Health Service Planning Framework?

Mental Health facilities

11. What plans are there for declared or designated mental health facilities and sites at:
 - (a) Macquarie (northern Sydney)
 - (b) Bloomfield (western NSW)
12. What plans are there for the long term patients / consumers who have resided at the /these facilities? How will these consumers be supported in the community (resources). Will they be eligible immediately for HASI (housing and support initiative accommodation).

13. What will the Government do with the proceeds of sale of these sites?
14. Will all the money from any sale go back into the care of patients / consumers who have been residing at these facilities for so long?
15. Will all the money from any proceeds of sale of these sites go back into mental health and community mental health?

PHaMS

16. Given that the Hunter NDIS launch site is showing that 20 per cent of people eligible for PHaMs do not fit within the definition of “tier 3” to be eligible for the NDIS and that funding will cease in June 2015 when the programme will be 100 per cent in scope for the NDIS what will happen to those people who cannot access neither the NDIS or PHaMs?
17. Will they fall through the gaps or will the State Government step in and provide this support?

Vacancies

18. Has the Mental Health and Drug and Alcohol office have guidelines for how many clients a case manager should be caring for in the community?
19. Why isn't there when there is very good evidence for what is effective client manager ratios?
20. If there are no such guidelines then how can you provide funds to adequately fund and run services including the filling of vacancies in community based mental health services?
21. What routine performance data does Health provide to the Mental Health Commissioner so that he can have a sense of what is happening in the system?
22. Why is there no regular performance reports going to Government any longer.

Queanbeyan Mental Health Service

23. In relation to the response given by the Minister in Budget estimates on 19/8/14 that “this year mental health services in the Southern NSW Local Health District received an additional \$751,000, how much of this money/funding was allocated to the Queanbeyan Mental Health Service (additional to the budget of that service) by the LHD through the purchasing agreement with the LHD?

24. If money/funding was allocated from the additional amount referred to in question 1 above to the Queanbeyan Mental Service what was this for and what activity was it allocated to within the service?
25. Given that in 2013-2014 there were a number of staff vacancies within the Queanbeyan mental health service in monetary terms what “savings “ in salaries and otherwise did this represent to either the (i)Service, (ii) the Southern NSW LHD?
26. What was the Queanbeyan Mental Health’s service budget for 2013-2014 and for 2014-2015 as an individual unit within the Southern NSW LHD?
27. What component is/ was salaries of the Queanbeyan Mental health Service budget for 2013-14 and 2014-2015?
28. What is/ was the budget for clinical staff and other counselling staff, case workers for the Queanbeyan Mental Health Service for 2013-2014 and for 2014-2015?
29. What actual salaries were paid for the staff referred to in question 6 in budget years 2013-2014?
30. How many vacancies were there in the Queanbeyan Mental Health service by job type for the financial year ended June 2013, and December 2013, January 2014, February 2014, March 2014, April 2014, May 2014, June 2014, July 2014?
31. How many of those vacancies referred to above and by job type were filled and when?

Service level agreements

32. What data has been used to model the numbers to go into the Service Agreements for Mental Health which the Minister referred to in his response in budget estimates?
33. How did this data inform the service level agreements which will be public by the end of August 2014?
34. How was the program monitored in 2013/2014 so that accurate data would be obtained for the numbers to go into any service level agreement including inputs and outputs for beds in the system, community mental health (all service types and providers), grants to non-government organisations and administration costs?

Role and function of the NSW Institute of Psychiatry

35. As the Act has not been repealed, under what authority have the changes to the Institute of Psychiatry been made? What is the legality of these significant changes to the functions of the IOP prior to the Act being repealed?”

36. How has the transition committee tasked to implement the recommendations from the 'Review of the Institute of Psychiatry August 2013' not had adequate representation from senior executive staff of the IOP until the recent appointment of Ms Rhonda Loftus, (who was previously employed by HETI)?
37. What is the number of redundancies at the IoP since August 2013?
38. In relation to question 3 does this suggest a major restructure? Has Ministry for Health Restructure policy been adhered to (PD2011_050 and PD2013_042), i.e. were unions consulted, and the current structure approved by the DG and the transition committee? Were affected personnel given the opportunity to take up positions in the new structure? Is the transition committee aware of these significant changes to staffing and programs?"

Savings – IOP

39. What proportion of the IOP budget is spent on administrative and infrastructure costs? What savings have been achieved by the recent changes to education programs? What savings have been achieved in administrative and support services due to the reduction in education programs offered and business efficiencies introduced by HETI? What is the Minister's plan to reduce the excessive administrative and infrastructure costs ongoing?
40. The loss of the community education team has meant that the IOP can no longer provide a number of programs for which it was previously contracted, such as for the Department of Immigration and Border Protection, as well as a range of custom designed and delivered programs to a range of mental health stakeholders. How much will the loss of these programs affect the revenue of the IOP, and increase the reliance on funding from the NSW government?
41. What has been the cost to the IOP budget of the succession of consultants over the past 2 years?
42. Why was the recurrent funding for the IOP withheld by the Ministry for 2 years, prior to the reinstatement on 1 July 2014?

Tertiary Education Quality Standards (TEQSA) – IOP

43. Given that the staff upon which TEQSA registration was based have now almost all been made redundant, has the IOP contacted TEQSA about these changes?"
44. Has TEQSA been contacted about the merger and agreed to the proposed timetable prior to December 2014? If not, when does the Minister plan to establish the Institute of Mental Health Education?
45. How many (Full Time Equivalent) Psychiatrists are currently employed at the Institute of Psychiatry compared to the FTE level 12 months ago and how will this impact on the

delivery of education, especially the education and training of Psychiatrists and Child & Adolescent Psychiatrists?

46. How many (Full Time equivalent) educators are currently employed at the IOP compared to the FTE level 12 months ago and how will this impact on the delivery of education?
47. What are the current staff retention rates at the IOP compared to previous years?
48. How many courses, which will be listed as having been presented in the Annual Report for 2013-2014, will not be presented in 2014-2015 due to the loss of staff?
49. Why has someone without an academic background, and with a minimal clinical mental health background been appointed to the position of Executive Director of the NSW IOP?
50. What is the evidence base and evaluation of the quality of the on-line training delivered by HETI, as was routinely conducted on all IOP courses?
51. Why have all programs not based in NSW ceased? Why has the IOP decided not to deliver sound educational and income producing programs such as the courses for the immigration Department?

Phones/iPads

52. How many blackberries are assigned to your staff?
53. For each phone, how much was each bill in the 2013/14 financial year?
54. How many have phones have been lost in your office?
55. What is the cost of replacing those phones?
56. How many iPads does DPC assign to your Ministerial office and to whom have they been issued?
57. How many iPads have you purchased for your office and to whom have they been issued?
58. How many iPhones does DPC assign to your Ministerial office and to whom have they been issued?
59. How many iPhones have you purchased for your office and to whom have they been issued?
60. How many iPhones have been lost in your office?
61. How many iPads have been lost in your office?

62. What is the cost of replacing those phones or iPads?

Media/public relations

63. How many media or public relations advisers are employed for each of your portfolio agencies?

64. What is the forecast for 2014/15 for the number of media or public relations advisers to be employed and their total cost?

Overseas trips

65. Have any of your overseas trips in the past year been paid for in part or in full by using public money?

66. If so, did any of your relatives or friends accompany you on these trips?

Office costs

67. What is the annual remuneration package for your chief of staff?

68. What is the annual remuneration package for your head media advisor?

69. What is the annual remuneration package for each of your staff?

70. What is the estimated expenditure for your office budget in 2014/15?

71. Have any office renovations or fit outs been undertaken in your ministerial office since April, 2011?

72. If so, could you give details of contracted costs?

73. What is your Ministerial office budget for 2014/15?

74. How many political advisors are in your office?

75. How many administration staff?

76. How many Department Liaison Officers are assigned to your office?

77. How many staff in the Department are assigned to Ministerial support duties?

78. Are any contractors or consultants working in your ministerial office?

79. If so, in what capacities?

80. How much did your Ministerial office spend on contractors or consultants?

Cabcharge

81. How much did your Ministerial office spend on taxi fares, including Cabcharge in the 2013/14 financial year?

Restructure

82. Are any of your portfolio agencies undergoing a restructure?

83. How many jobs are expected to be cut as a result of that restructure?

84. How many people are expected to have their wages cut as a result of that restructure?

85. How many voluntary redundancies were offered in your Departments since April 2011?

86. What has been the total cost of redundancies since April 2011?

87. How many voluntary redundancies were accepted from employees in your Departments since April 2011?

88. How many voluntary redundancies are expected to be offered in 2014/15?

Agency costs

89. How much did your Department(s) spend on catering in 2013/14?

90. How much did your Department(s) spend on stationery in 2013/14?

91. What is your Department's catering budget?

92. What is your Department's stationery budget?

93. Since April 2011 have any of the agencies in your Department(s) changed their branding?

94. If so, how much was spent on rebranding the agency?

Correspondence

95. How long is the average turnaround for responding to correspondence in your Department(s)?

96. How many pieces of correspondence have been outstanding for more than 60 days?

Paying bills on time

97. In 2013/14 how many invoices has your Department(s) failed to pay a supplier or contractor for more than 30 days?

98. As a result of late payment, how much penalty interest has been paid to contractors since 1 January 2011?

99. How many invoices have been outstanding for longer than 60 days?

Grants to non-government organisations

100. Does your department provide recurrent grant funds to non-government organisations?

101. If yes,

- (a) What are the names of all organisations in receipt of funding?
- (b) What is the total amount of funding received by each organisation including goods and services tax?
- (c) On what date was the funding advanced?
- (d) What was the purpose for each grant or funding advance?
- (e) Was any funding withheld or returned?
- (f) If so, what were the reasons for withholding or requiring the funding to be returned?
- (g) What is the indexation rate applied to non-recurrent grant funds in 2013/14?
- (h) What are the details of any costs involved in each study, audit, taskforce or review?

Contractors

102. How many contractors has your Department(s) retained since 1 July 2014 and at what cost?

Aboriginal employment

103. What is the current level of Aboriginal employment within your Department(s)?

104. How has that changed since 1 July 2013?

Charter air flights

105. Since 1 July 2011, how much has been spent on charter air flights by your Department(s)?

Reviews and studies

106. In relation to feasibility studies, audits, taskforces and reviews: Is your department currently undertaking any feasibility studies, audits, taskforces or reviews? If so; then;

- (a) What are the terms of reference or details of each study, audit, taskforce or review?
- (b) Who is conducting the study, audit, taskforce or review?
- (c) Was each study, audit, taskforce or review was publically advertised seeking expression of interest or competitive tenders?
- (d) Is there a contract in place detailing terms of engagement for the study, audit, taskforce or review?
- (e) What is the timeline of each study, audit, taskforce or review?
- (f) What are the details of any costs involved in each study, audit, taskforce or review?

Media training

107. Has the Minister been provided with Speech, Voice or Media Training since becoming Minister? If so, then;
- (a) Who conducted the training?
 - (b) When was it conducted?
 - (c) Where was it conducted what were the costs of the training?
 - (d) Who paid for the training?
108. In 2013/14 how many invoices has your Department(s) failed to pay a supplier or contractor for more than 30 days?
109. As a result of late payment, how much penalty interest has been paid to contractors since 1 January 2011?
110. How many invoices have been outstanding for longer than 60 days?

Panorama Clinic

111. Will you ensure that the Panorama Clinic in Bathurst continues as a 7 day inpatient service?

Donations

112. Given evidence at ICAC that Hunter Liberal Members of Parliament received cash from prohibited donors, can you guarantee that you did not receive an illegal donation at the last election?
113. Last week the Premier put out a statement that said:

"I have always absolutely complied with the electoral funding laws and the records are there for all to see. Yes, I can guarantee that I have never accepted an illegal donation."

Will you make that same statement?

114. Do you think the people of NSW have a right to know who is making donations to candidates during election campaigns?
115. Given that the Liberals channel all donations through a centralised accounting system which means most individual MPs do not disclose the people and organisations that personally donate to their campaigns, will you fully disclose the source of all donations you received at the 2011 election campaign?
116. Will you release the full list of donors who donated to your 2011 election campaign?
117. In the interest of transparency and accountability, will you commit to publicly release the source of donations for the 2015 election?

Lobbyists

118. On how many occasions have you met with a lobbyist, and what were the dates of these meetings?
119. Which lobbyists have you met with, and what was discussed?
120. The Minister for Finance has banned lobbyists from meeting him and his office; will you make the same commitment? If not, why not?

Cross Border Commissioner

121. How many times have you met with the Cross Border Commissioner:
- (a) In the last twelve months
 - (b) Since the creation of the position.
122. What issues or topics have you referred to the Cross Border Commissioner:
- (a) In the last twelve months
 - (b) Since the creation of the position.

Labour Hire Firms

123. Do any Departments/agencies within your portfolio responsibilities utilise the services of Labour Hire Firms? If yes, please advise in table form:
- (a) The names of the firms utilised
 - (b) The total amount paid to each firm engaged
 - (c) The average tenure period for an employee provided by a labour hire company
 - (d) The longest tenure for an employee provided by a labour hire company
 - (e) The duties conducted by employees engaged through a labour hire company
 - (f) The office locations of employees engaged through a labour hire company

Consultancy Work

124. Has the consultancy company Crosby Textor done any consultancy work for the Dept of Primary Industries? If so what projects was Crosby Textor consulted on?
 - (a) What was the cost of the consultancy work for each project?
 - (b) Was there a tender process for these projects?
125. Does Crosby Textor currently have any contract work with the Department, if so, what is their role in the project?
126. Has the consultancy company Premier State done any consultancy work for the Dept of Primary Industries? If so what projects was Premier State consulted on?
 - (a) What was the cost of the consultancy work for each project?
 - (b) Was there a tender process for these projects?
127. Does Premier State currently have any contract work with the Department, if so, what is their role in the project?
128. Has the Government Contracting company Serco or its affiliates done any consultancy work for the Dept of Primary Industries? If so what projects was Serco or its affiliates assisted with?
 - (a) What was the cost of the consultancy work for each project?
 - (b) Was there a tender process for these projects?
129. Does Serco or any of its affiliates currently have any contract work with the Department, if so, what is their role in the project?