

Hearing Schedule

NSW Legislative Council

Portfolio Committee No. 8 – Customer Service



Budget Estimates 2025-2026

Customer Service and Digital Government, Emergency Services, Youth Justice

Tuesday 24 February 2026

Macquarie Room, Parliament House

Time	Witness	Position and Organisation	
9.15 am to 5.30 pm 15- minute breaks at: 11.00am 3.30 pm 1 hour lunch at 1.00 pm	Hon Jihad Dib MP	Minister for Customer Service and Digital Government, Minister for Emergency Services, Minister for Youth Justice	Appearing until 1.00 pm
	Ms Elizabeth Mildwater	Secretary, Department of Customer Service	Appearing all day
	Ms Leigh Sanderson PSM	Deputy Secretary, Policy, Strategy and Governance Department of Customer Service	
	Ms Laura Christie	Government Chief Information and Digital Officer and Deputy Secretary, Digital NSW Department of Customer Service	
	Mr Greg Wells	Managing Director, Service NSW Department of Customer Service	
	Ms Mandy Young	Chief Executive, State Insurance Regulatory Authority Department of Customer Service	
	Ms Kylie De Courteney	Managing Director, NSW Telco Authority	
	Ms Danusia Cameron	Registrar General, Department of Customer Service	
	Mr Michael Tzimoulas	Chief Financial Officer Department of Customer Service	
	Mr Sam Toohey	Executive Director, Emergency Management Premier's Department	
	Commissioner Jeremy Fewtrell AFSM	Commissioner, Fire and Rescue NSW	
	Commissioner Mike Wassing AFSM	Commissioner, NSW State Emergency Service	
	Commissioner Trent Curtin	Commissioner, NSW Rural Fire Service	
	Mr Michael Tidball	Secretary, Department of Communities and Justice	
	Mr Paul O'Reilly	Acting Deputy Secretary, System Reform Department of Communities and Justice	

The hearing will be webcast live on www.parliament.nsw.gov.au/Pages/webcasts.aspx

For further information, please contact the secretariat on +61 2 9230 3081



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Time	Witness	Position and Organisation	
	Ms Kelly-Anne Stewart	Acting Executive Director, Youth Justice Department of Communities and Justice	

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