

Hearing Schedule

NSW Legislative Council

Portfolio Committee No. 8 – Customer Service



Budget Estimates 2025-2026

Better Regulation and Fair Trading, Industry and Trade
Innovation, Science and Technology, Building, Corrections

Thursday 26 February 2026

Jubilee Room, Parliament House

Time	Witness	Position and Organisation	
9.15 am to 5.30 pm 15 minute breaks at: 11.00 am 3.30 pm 1 hour lunch at 1.00 pm	Hon Anoulack Chanthivong MP	Minister for Better Regulation and Fair Trading Minister for Industry and Trade Minister for Innovation, Science and Technology Minister for Building, Minister for Corrections	<i>Appearing until 1.00 pm</i>
	Ms Elizabeth Mildwater	Secretary Department of Customer Service	<i>Appearing all day</i>
	Ms Natasha Mann	Deputy Secretary, Fair Trading and Regulatory Services, NSW Fair Trading Commissioner Acting Strata & Property Services Commissioner, NSW Fair Trading, Department of Customer Service	
	Mr James Sherrard	NSW Building Commissioner Department of Customer Service	
	Ms Trina Jones	Rental Commissioner, NSW Fair Trading Department of Customer Service	
	Mr Gary McCahon PSM	Commissioner Corrective Services NSW	
	Dr Bernhard Ripperger	Acting Deputy Commissioner Community Industry and Capacity Corrective Services NSW	
	Ms Jen Galouzis	Acting Deputy Commissioner Community Industry and Capacity Corrective Services NSW	
	Mr Leon Taylor	Deputy Commissioner, Security & Custody Corrective Services NSW	
	Ms Rebecca McPhee	Deputy Secretary, Investment NSW Premier's Department	
	Professor Hugh Durrant-Whyte	Chief Scientist and Engineer Premier's Department	

The hearing will be webcast live on www.parliament.nsw.gov.au/Pages/webcasts.aspx

For further information, please contact the secretariat on +61 2 9230 3081



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Time	Witness	Position and Organisation	
	Dr Jaclyn Aldenhoven	Acting Executive Director Fostering Innovation Branch, Investment NSW Premier's Department	
	Mr Michael Tidball	Secretary Department of Communities and Justice	

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