

Hearing Schedule

NSW Legislative Council

Portfolio Committee No. 8 – Customer Service



Budget Estimates 2025-2026

Small Business, Recovery, the North Coast

Friday 27 February 2026

Jubilee Room, Parliament House

Time	Witness	Position and Organisation	
9.15 am to 5.30 pm 15 minute breaks at: 11.00 am 3.30 pm 1 hour lunch at 1.00 pm	Hon Janelle Saffin MP	Minister for Small Business, Minister for Recovery Minister for the North Coast	Appearing until 1.00 pm
	Ms Elizabeth Mildwater	Secretary Department of Customer Service	Appearing all day
	Mr Greg Wells	Managing Director, Service NSW Department of Customer Service	
	Ms Cassandra Gibbens	Executive Director, Customer Care Business Bureau Department of Customer Service	
	Ms Catherine Ellis	Acting NSW Small Business Commissioner NSW Small Business Commission	
	Ms Kate Fitzgerald	Chief Executive Officer NSW Reconstruction Authority	
	Ms Ashlee Abbott	Executive Director, Recovery NSW Reconstruction Authority	
	Mr Andrew Graham	Chief Financial and Operating Officer NSW Reconstruction Authority	
	Mr Graham Kennett (via videoconference)	Executive Director, Adaptation, Mitigation and Reconstruction, NSW Reconstruction Authority	
	Ms Kristie Clarke PSM	Executive Director, Northern Rivers Adaptation Division NSW Reconstruction Authority	
	Ms Emma Whale	Executive Director, Adaptation, Mitigation and Data Insights NSW Reconstruction Authority	
	Mr Joseph La Posta	Coordinator General, Bondi Community Response Premier's Department	

The hearing will be webcast live on www.parliament.nsw.gov.au/Pages/webcasts.aspx

For further information, please contact the secretariat on +61 2 9230 3081



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